



**BARROW COUNTY**  
*Georgia*

**MEMORANDUM – ADDENDUM NO. 8**

**To:** Parties Interested In RFP2017-13

**From:** Cindy Clack

**Date:** April 18, 2017

**Re:** RFP2017-13 – 9-1-1 Telephone System – Addendum NO. 8

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**The following question(s) have been submitted for RFP2017-13:**

1. The requirement on page 3, Telephony Interfaces, 2.b states: "The system shall be capable of providing 6 call handling workstations and 2 administration stations and 3 mobile back up portable positions." The response to questions in Addendum No. 3, question 2. and 5. state "(8) plus 3 mobile/portable" call taking positions and "(3)" Supervisor Views.

Please clarify the total amount of positions for call taking and supervisor view. How many positions are manned 24/7 for call taking and supervisor?

**Response:**

6 working full time working positions 2 admin/full working positions and 3 mobile or portable positions.

2. Please clarify the requirement in regards to page 9, Workstations - Integrated Text Messaging, Requirement 5.b: "Capable of consolidating wireless carriers".

**Response:**

"Text messages from all wireless carriers are displayed within a single window within the GUI. You can process multiple text messages from multiple carriers within the same window."